

Don't know where to start?

Not a priority?

Not clear on what to clear?

Too busy?

Confused?

Need help?

Overwhelmed?

Fighting Dam Apathy?

# Saying OK to OKIE

Not a big deal?

Too far behind?

Too many questions?

Under informed?

Procrastinating?

Can't find the PORTAL?

Worried?

Don't know what you're doing?

2023 OACD STATE MEETING  
Anita Kaufman, Payne CCD / Paige Porter, OCC

OKIE811....  
It's not a  
choice.

It's our job and now

All tickets must receive a

All responses must be through

All Districts access the Portal as

***IT'S THE LAW.***

***WRITTEN RESPONSE.***

***THE PORTAL.***

***GROUP USERS.***



2,107 dams. 66 districts. 1 kind of STEWARDSHIP.

***FYI:***

6 districts watch over 1 DAM

5 districts watch over 139+ DAMS

Regardless the number of dams  
in your district

**EACH DAM deserves the same  
quality of care,  
protection,  
attention  
and stewardship.**

## OKIE Ticket Response Month Comparison January 2022 to January 2023



	Total # of OKIE tickets	Tickets with NO RESPONSE	RESPONSE RATE	Tickets with NO COMMENT	COMMENT RATE
January 2022	1,288	485	62%	1,233	4%
January 2023	1,305	97	92%	792	39%
2022-2023 Difference	17 more tickets in 2023 <b>+ 17</b>	Responded to 388 more in 2023 <b>+ 388</b>	Response Rate increase in 2023 <b>+ 30 %</b>	Commented on 441 more in 2023 <b>+441</b>	Comment Rate increase in 2023 <b>+35%</b>

**GOAL**  
**100%**  
**RESPONSE RATE**

# 2 MAIN TICKET TYPES

1

## LOCATE REQUESTS

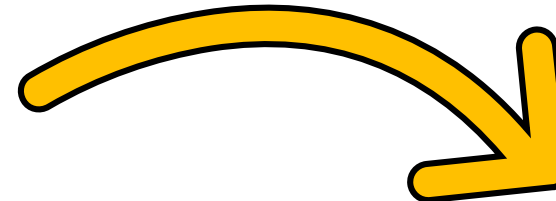
- “Normal” ticket (most common) requesting your permission to work.
- Excavation will happen near your dam.
- **You must respond before the work date.**
- Notification: **EMAIL ONLY**
- OKIE sends a notification to the DISTRICT EMAIL.
- **Opening the EMAIL is NOT RESPONDING TO THE TICKET.**

2

## EMERGENCY / SHORT NOTICE

- Emergency /SN tickets require immediate attention.
- Emergency tickets are happening NOW. It’s an EMERGENCY.
- Short Notice are within 48 hours or less.
- **Respond IMMEDIATELY.**
- Notification: **PHONE CALL** (an email is also sent)
- OKIE auto calls the contact listed for your district.
- **Answering the PHONE CALL is NOT RESPONDING TO THE TICKET.**

Depending on the type of ticket,  
plan when you’ll respond then



**RESPOND.**



# START

Go to the OKIE811 website via your computer or phone to  
**access the PORTAL.**

[www.okie811.org](http://www.okie811.org) > MEMBERS > MEMBERS PORTAL > OKIE811 PORTAL > LOGIN

## LOGIN

**USERNAME:** OP-district nameCD (*example: OP-PAYNECD*)

**PASSWORD:** passwords are set by each district and used by the  
district's response team.

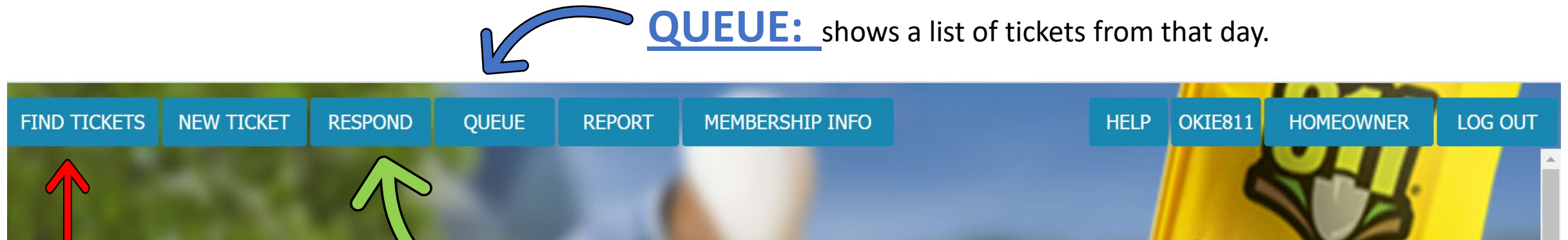
*The change to group users was implemented August 2022.*

FYI: Calling is **not** responding.



***TIP: You can access OKIE on your phone. Download the OKIE811 app.***

# in the PORTAL



**QUEUE:** shows a list of tickets from that day.

## **FIND TICKETS :**

You must have the ticket number

## **RESPOND: Go here first.**

RESPOND shows tickets that need clearing.

1. It auto populates all tickets needing a response OR
2. click SEARCH to auto populate the list.



***TIP: Log in to the PORTAL each morning when you log in to your email.***

# study the TICKET

## Review the key aspects of the ticket

1. RECONFIRM the type of ticket.



- a. Normal
- b. Emergency / Short Notice
- c. Update / Update - Extend

2. What work is being done?

3. Who is doing the work?

4. Where is the work being done?

5. When the work starts and ends?

RESPOND QUEUE REPORT MEMBERSHIP INFO HELP OKIE811 HOMEOWNER LOG

Back Print Show Map History Send To Me Send To Email Update Update - Extend Copy Add Response

### OKIE811 TICKET 23022409050802

Previous:  
Source: Portal Direct  
Type: Normal  
By: ddavis  
Hours Notice: 118  
Created Date: 2/24/2023 9:05:42 AM  
Work Date: 3/1/2023 8:00:00 AM  
Update by: 03/10/23  
Expires: 03/14/23

Geographic Location

Latitude	Longitude
36.124128	-97.081507
36.124787	-97.079705

Excavator Information

OKLAHOMA STATE UNIVERSITY  
133 FACILITIES MANAGEMENT SERVICES  
STILLWATER, OK 74078

Phone: (405) 744-2521  
Contact: CAITLIN GIPSON  
Contact Phone: (405) 744-2521  
Contact Email: CAITLIN.GIPSON@OKSTATE.EDU

Type: GOVERNMENT  
Caller Name: CAITLIN GIPSON  
Caller Phone: (405) 744-2521  
Caller Email: CAITLIN.GIPSON@OKSTATE.EDU  
Callback:

Work Information

State: OK County: PAYNE Place: STILLWATER  
Work Date: March 01, 2023 8:00 AM  
Done For: OSU FMLS  
Street: W FARM RD  
Cross Street: N MCFARLAND  
Extent: 03/23/2023  
Job Number:

Work Type: Planting/Removing Tree(s)  
Explosives: False  
Directional Boring: False  
Whitelined: True  
Multiple Ticket: False  
Access Issues: False

Driving Directions

PLANTING/REMOVING TREE(S) -- 10:39:47 -- FROM INT OF N MCFARLAND RD AND FARM RD, USDA BLDG ON THE SOUTHEAST CORNER OF INTERSECTION

Locate Area

LOC 15 FT RADIUS OF WHITE FLAG ON NORTH SIDE OF BLDG

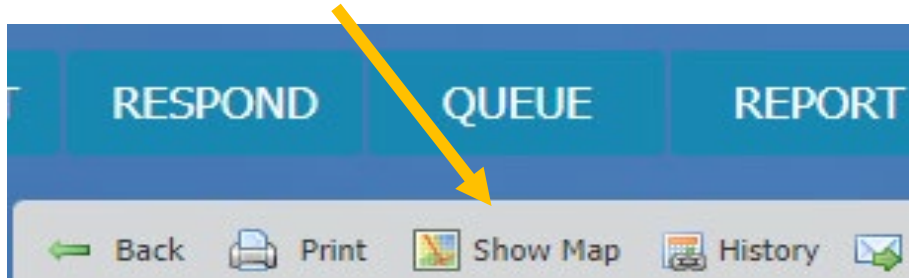
Remarks



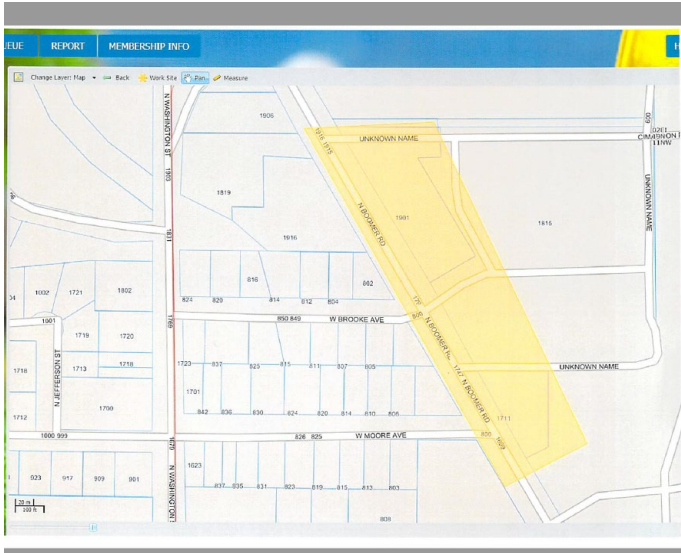
TIP: Look at the bottom of the ticket- UTILITES NOTIFIED. You can read comments from others for more insight.



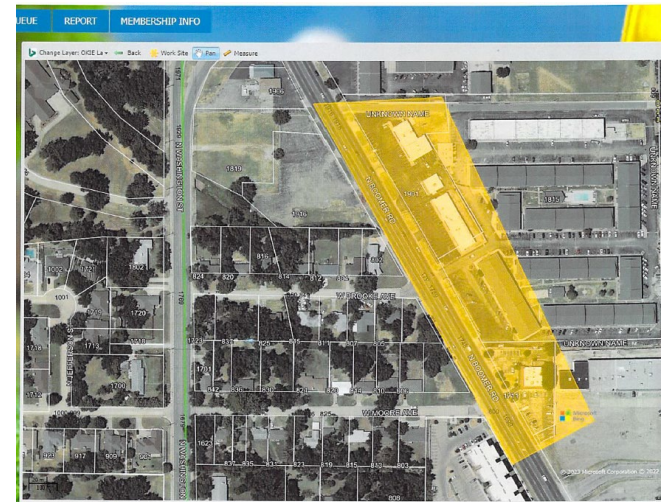
1. After reviewing the ticket info  
**Click SHOW MAP!**



2. Locate the highlighted work area.



3. Click to  
choose a  
layer.



4. Pan out to find your dam.



Use the 'measure tool' to determine exact distances.

So you've

Received notice

Accessed the Portal

logged in

found the ticket

studied the ticket

reviewed the map

now...**DECIDE ON THE BEST RESPONSE**

# ✓ Review the ticket. ✓ Study the map. \_\_\_\_ *Question.*

Are you sure you understand exactly what and where they are digging?

Are you sure the work doesn't impact the easement to impound water?

Are you sure the work isn't close to any part of the dam, not in the flood zone?

Are you sure this project may not expand and turn into something impactful later?

Are you sure you don't need someone else's opinion?

Are you sure that this work won't change your dam's classification?

Are you sure 5 years or 50 years from now, this work won't have compromised the dam?

***Be CLEAR before you CLEAR.***



**TIP: If you have any concern in any way... You can pause. Investigate. Get informed. Talk. Ask to meet. Question.**

# Everyone should be CLEAR.

**MAKE A CALL.** Call the excavator. Be proactive. Don't wait for them to contact you.

## **SOME REASONS TO CALL:**

- Educate them on the dam, who you are, and what you do.
- Find out more details.
- Create a good relationship.
- Clarify your guidelines.
- The highlighted area is actually in or next to the structure.
- It's a transfer line or pipeline.

**TAKE A LOOK.** Go out to the site to understand more. Look for other possible issues while you're there.

**NOTIFY YOUR TEAM.** If there's a concern, contact your Watershed Technician for advice. Always communicate with your specified Watershed Board contact about tickets and work that may be an issue. Make OKIE tickets part of your monthly report to the Board..

That's a  
**WHAT?**



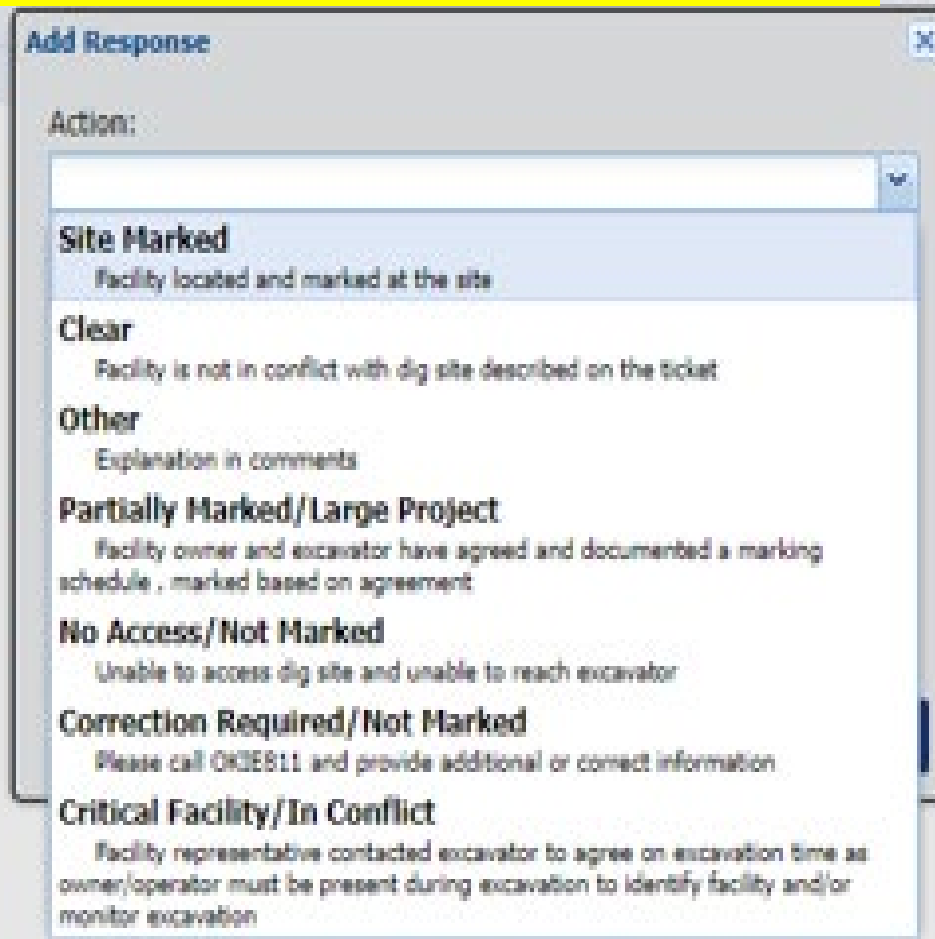
**TIP: Get to know your local contractors and landowners. They can keep you informed and help catch problems.**



# time to RESPOND.

Click **ADD RESPONSE** at the top right of the ticket.

Choose an action response.

A screenshot of a software interface showing a modal dialog box titled "Add Response". The dialog has a close button (X) in the top right corner. Below the title, there is a label "Action:" followed by a dropdown menu. The dropdown is open, showing several options with their descriptions: "Site Marked" (Facility located and marked at the site), "Clear" (Facility is not in conflict with dig site described on the ticket), "Other" (Explanation in comments), "Partially Marked/Large Project" (Facility owner and excavator have agreed and documented a marking schedule, marked based on agreement), "No Access/Not Marked" (Unable to access dig site and unable to reach excavator), "Correction Required/Not Marked" (Please call OK3EB11 and provide additional or correct information), and "Critical Facility/In Conflict" (Facility representative contacted excavator to agree on excavation time as owner/operator must be present during excavation to identify facility and/or monitor excavation). The "Site Marked" option is currently selected and highlighted in blue. In the background, a grey bar contains "Copy" and "Add Response" buttons, and a table with two rows, each showing "2/3".

Finish up with a comment.

# always COMMENT

*It's a legal record of your stewardship.*

REGARDLESS of the response, write a comment. Your comment notes what the district communicated, covers you in case of future problem, archives interaction with that company and becomes part of the written history of the dam.

## **ALWAYS INCLUDE**

- Your name and contact number.
- *“There is a government flood control dam nearby”.*

## **CONSIDER ADDING**

- A description of **why you did or did not** clear the ticket.
- Explanation of anything you referenced specific to the dam.



TIP: Be consistent in your comments - especially with UPDATE and UPDATE – EXTEND tickets.

# COPY and PASTE?

2 or 3 predesignated comments that address specific responses and issue with the work and your dam could save you time. Look at the type of work happening most frequently in your district and determine specific information to be conveyed to the excavator to explain and educate. Write it out and save it. This may be for 2 or 3 scenarios.

Once you determine what to do with a ticket, respond and copy/paste the appropriate matching comment.

***THIS IS NOT A SUBSTITUTE FOR STUDYING THE TICKET, REVIEWING THE MAP AND DETERMINING THE BEST RESPONSE.***

But it may speed up the process for commenting on each ticket.

All comments should include your name, contact number and *“There is a government flood control dam nearby”*.

**USE THIS SET  
COMMENT  
WHEN YOU  
CLEAR A  
TICKET.**

(Yes, we'll send this  
this electronically.)

**Great work Rebekah from  
JOHNSTON CCD!!.**

“Your project has been identified to be within 1/2 mile of a government Flood Water Retarding Structure (a flood control lake / dam). CCD has extensive easements on several flood water retarding structures in Johnston County, including the actual structure itself, flood pools, and several acres around the structure. IF YOU SUSPECT YOUR PROJECT WILL VIOLATE ONE OF THESE EASEMENTS YOU SHOULD CONTACT THE JOHNSTON CONSERVATION DISTRICT PRIOR TO CONSTRUCTION. Ensure your project has no direct effect on the actual structure including the embankment, principal spillway pipe, auxiliary spillways and abutments, or the plunge basin. This includes excavation, construction, or placement of objects in, on, or through these features. The Watershed Upstream Flood Control System saves Oklahoma millions of dollars each year by preventing flood damage. Thank you for helping us protect the integrity of this vital part of our state infrastructure. Rebekah Morris, Johnston County Conservation District  
Rebekah Morris, Johnston Co. CD., 580-371-3219.

# OKIE811 RESPONSE TEAM

*Identify, Notify and Coordinate  
your Response Team TODAY.*

Designated  
Watershed  
Board Member

**District Lead  
OKIE  
Responder**

**Emergency /  
Short Notice  
Responder**

OCC  
Watershed  
Technician

**#2  
(Back up)  
OKIE  
Responder**





# OKIE811 RESPONSE TEAM

*Identify, Notify and Coordinate  
your Response Team*

Designated Watershed Board Member

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**#1 District Lead OKIE Responder**

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**#1 Emergency / Short Notice Responder**

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OCC Watershed Technician

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**#2 (Back up) OKIE Responder**

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2  
0  
2  
3

**West**  
**George Moore**  
**405-203-3416**  
**George.Moore@conservation.ok.gov**

# Watershed Aides - Coverage Zones



Watershed Dams Covered by a Watershed Aid - 1,235



**East**  
**Johnny Pelley**  
**405-365-1801**  
**Johnny.Pelley@conservation.ok.gov**

QUESTIONS?

COMMENTS?



**to TALK....**

CONCERNS?

Resources



# *Saying OK to OKIE*

## CONTACT:

Paige Porter	OCC	<a href="mailto:paige.porter@conservation.ok.gov">paige.porter@conservation.ok.gov</a>	405-862-4914
Anita Kaufman	Payne CCD	<a href="mailto:payneccd@conservation.ok.gov">payneccd@conservation.ok.gov</a>	405-612-2723